



GOING MOBILE: Safety & Security

Everywhere you look, people are using smartphones and tablets as portable, hand-held computers. Here are some basic steps you can take to secure your mobile devices.

➤ **Avoid apps which may contain malware.**

Buy or download from well-known app stores, such as those established by your phone manufacturer or cellular service provider. Visit HeritageBankNW.com to confirm where to download our official app for mobile banking.

➤ **Keep your device's operating system and apps updated.**

Consider opting for automatic updates because doing so will ensure you have the latest fixes for any security weaknesses the manufacturer discovers. Software updates can decrease your vulnerability to cyber-attacks.

➤ **Consider using mobile security software and apps to protect your device.**

For example, anti-malware software for smartphones and tablets can be purchased from a reputable vendor.

➤ **Use a password or other security feature to restrict access in case your device is lost or stolen.**

Activate the "time out" or "auto lock" feature to secure your mobile device when it is left unused for a certain number of minutes. Set this security feature to start after a relatively brief period of inactivity. Doing so reduces the likelihood a thief will be able to use your phone or tablet if stolen.

➤ **Back up data on your smartphone or tablet.**

This is good to do in case your device is lost, stolen or just stops working one day. Data can easily be backed up to a computer or to a back-up service, which may be offered by your mobile carrier.

➤ **Have the ability to remotely remove data from your device if it is lost or stolen.**

A "remote wipe" protects data from prying eyes. If the device has been backed up, the information can be restored on a replacement device or the original (if you get it back). A number of reputable apps can enable remote wiping.



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