

Errors & Inquiries

If you need information or believe there is an error on your loan, submit your request in writing along with the following information:

- Your name
- Your loan number/account number
- Specific information you are inquiring about or looking to resolve
- Contact information
- Your mailing address

Send your written request to:

Heritage Bank
ATTN: Loan Servicing
PO Box 1578
Olympia, WA 98507

You will receive a confirmation from us within five business days after we receive your letter. If you need immediate assistance, please call us at 800.455.6126 or email Support@HeritageBankNW.com.