

At Heritage Bank, we are committed to providing a website and other digital products that are accessible to all users regardless of circumstance. We strive to be in compliance with all laws and guidelines and have based our standards on those recommended by the [World Wide Web Consortium \(W3C\) Web Content Accessibility Guidelines 2.0 Level AA](#) and [Web Accessibility Initiative \(WAI\) Accessible Rich Internet Applications Suite \(ARIA\)](#).

We recognize users may have other disability-related needs that we are unable to support online. If you have difficulties using our website or other digital products, have questions or want to provide feedback, please call us at 800.455.6126 or email Support@HeritageBankNW.com.

Our Website & Mobile App

Our website, www.HeritageBankNW.com, allows users to access bank information and financial services online. Bank customers may register for and access online and mobile banking services from the website. For the best user experience, we recommend using the most updated version of your web browser and any assistive technology.

Our website accessibility features include:

- Keyboard accessible navigation and forms
- Easy navigation with headers to help define page organization
- Images with alternate text for use with screen reader software

Internet Explorer (IE) Version 11 in conjunction with Job Access with Speech (JAWS) Version 16 is supported and recommended for optimal use. While other web browser and screen reader combinations may work, we cannot guarantee they will perform optimally.

You can also download the latest version of our mobile app which can be used on any Apple or Android device, containing built-in screen readers and other accessibility features.

Other Helpful Links

- [Chrome Accessibility](#)
- [Firefox Accessibility](#)
- [Internet Explorer Accessibility](#)
- [Safari Accessibility](#)
- [Freedom Scientific \(JAWS\)](#)
- [World Wide Web Consortium \(W3C\)](#)
- [Web Accessibility Initiative of the W3C](#)